



## KNOW WHAT Utility Companies KNOW

With Realgy's Utility Information Services, you turn your client's data into actionable information. A proven path to saving clients money and offering value-added services.

### **Outsource to a Specialist That Knows Utility Data**

Realgy maintains a powerful web-based tariff analysis, rate-model and document library database spanning electric, natural gas, water and steam utilities nationwide and in Canada. Every tariff rate, rider, option, surcharge, and operational requirement approved for utilities to deliver and/or sell is captured, continuously monitored and presented in an easy-to-understand, easy-to-use format.

The information services are web-based, thus no specialized training or software skill is required. Tight integration, data delivery, remote and application hosting options are available.

### **Guaranteed Accurate**

Each LDC's tariff is modeled and updated daily. Forecasted or impact assessment of rate changes are fully supported. Tariff experts are on-staff and available to resolve your questions.

Reports and results can be customized and exported to Internet sites, spreadsheets or delivered in multiple formats to accommodate legacy systems, alternative delivery channels and growth. No more stand alone data silos.

Every LDC's rate model includes proration; thereby eliminating "adjustment charges" or the need for one-off handling for multi-month or off-cycle bills.

Complex billing and on-demand queries, in conjunction with real-time metering or time-of-use pricing, is supported by Realgy's Utility Information Services.

### **Information Power**

Adding Realgy's Utility Information Services for your clients is as easy as:

1. Setting-up the customer's LDC profile by answering plain-language questions (linked to explanations) with default drop down answers
2. Entering customer's data: usage and payment
3. Delivering the information: reports, export, download, email or link

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### **Realgy Utility Information Services can save you time and money:**

- 5 customers
- 8,000 bills; electric, gas and combination
- 32 LDCs

Data uploaded; files updated, accounts audited and reviewed; reports generated; data files forwarded to AP services, exception report run and emails sent to notify parties

**...in 13 minutes!**

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### **Increased Services**

With access to this information, you can easily and effectively provide your clients with services that save you time and them money. Use Realgy's Utility information Services to:

- Audit and verify utility and marketer invoices
- Incorporate savings analyses into proposals, best rate and service options
- Provide quantifiable savings results
- Consolidate utility and third-party supply bills
- Present "what-if" scenarios to clients on energy management strategies
- Understand utility operational requirements
- Automate proposal generation
- Automate updates using real-time data feeds from; NYMEX, ICE, CBOT and all cash markets





## Utility Information Services Features:

- **Secure and Scalable Internet Environment**

Realgy uses the latest encryption technology and security features so your data is secure and capable of supporting all growth scenarios.

- **Customizable Reporting**

A multitude of standardized reports, both ad-hoc and batch, can be customized to feature the data you are most interested in presenting.

- **Daily Updates**

The data is updated no less than daily so you can be sure that your advice and guidance is backed up with the latest data.

- **Email Notifications**

You can have Realgy notify you, via email, when information is updated, reports are available, etc.

- **Multiple Formats**

All database information can be exported to the format you need, thus it can be easily integrated into your current systems.

- **Experts On-Call**

Tariff experts are available to help you with your questions about the utility tariffs.

- **Customized Access Levels**

Access to your data can be customized so you can control who sees what.

- **Tariffs Nationwide and in Canada**

Realgy monitors natural gas, electricity, steam and water utility tariffs nationwide and in Canada.

- **Market Industry Data Feeds**

You'll have access to market feeds such as NYMEX, Gas Daily and Platts.

- **Daily Industry Reports**

Reports on the activity of the deregulated markets are updated daily and can be emailed to your account every morning.

Realgy is an energy software solutions company that has numerous products and services that will help you service your clients' energy needs. Realgy's Utility Information Services are a core component to Realgy's other products and services:

### Development Tools

Software Developer's Toolkit (SDK)

OS: Windows 95, 98, NT, 2000, XP

Database: Microsoft SQL Server

Oracle

ADO and ODBC/JDBC Compliant

### Hosted Energy Transaction Products

RealgyView™ RealgyOffice

RealgyBill Energy Quote™

RealgyOps EnergyModule

### Consulting Services

Design Consultation Database Design

Rate Analysis LDC Headroom

Guaranteed Customers Web Presence

Retail Energy Transaction Services

### Hosted Services

Data

Application

Web

Email

**For more information,  
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